

20622 Pascal Way #A Lake Forest, CA 92630 www.JustDriveHappy.com



Trusted



Convenient



Simple







Hours of Operation: Mon-Fri 7:30am-5:30pm

949-770-3265

www.JustDriveHappy.com











1/16 MLK Jr. Day * 1/23 Nat. Pie Day * 1/25 Opposite Day 2/2 Groundhog Day * 2/9 National Pizza Day 2/12 Super Bowl Sunday * 2/14 Valentine's Day 2/20 Presidents Day * 2/21 Marti Gras 2/22 Ash Wednesday * 2/22 National Margarita Day

New Year's Special

\$25 OFF

Premium Oil Change Package

*Filter & lube service, 52-point vehicle inspection, tire rotation (as needed), brake inspection, check antifreeze & all fluids, inspect belts & hoses, test battery & charging system, car wash, and consultation of vehicle recommendations. Regularly \$89.95 Now only \$64.95 *Most vehicles, Synthetic oil extra

Check Engine Light On?

Complimentary Engine Light Diagnosis

Scan computer codes and document all codes.
Recommend repairs, additional

testing my be necessary

Super Special!!!

Smog Check

Only \$38 Includes Cert.

Transferable
If you can't use this, give it to a friend!
Applies only to model year 2000-up vehicles
L & M Automotive is not a Star Station

Charlie's Toolbox



Independent Mechanics vs. the Dealership

Whether you drive a new car or one that has been around for a while, you have options on how you chose to have it serviced or repaired. Let's face it going to the garage to have your vehicle serviced can be a hassle; the time it can take, finding alternative transportation, and of course, there's the expense. So making the right decision is important. The dealership is sometimes a necessity. For example, if the car has a warranty issue that is under the factory warranty or has a recall, it must return to the dealer. Routine maintenance, however, can be performed my any qualified repair shop, even if it's still under the factory warranty.

Dealerships specialize in a specific car brand. So if you have more than one vehicle in your driveway, you would need to visit different dealerships for each brand. Also, dealerships are often overwhelmed with the number of vehicles they are working on, particularly performing recalls and warranty work. Dealerships often don't have the time to offer the personalized service we expect when it comes to the care of your vehicle. To them, you are just a number.

At L&M we can handle almost any manufacture of car as well as light- and medium-duty trucks. We also do everything we can to make you visit as convenient as possible, offering complimentary shuttle service, loaner vehicles and pickup and delivery.

Independent mechanics will inevitably be more cost-effective because they have much lower overhead to manage and like to tailor their services around your wants and needs. Building a relationship with your mechanic is in your best interest. At L&M we know your vehicle and what services are necessary using specific tools to track your history and perform preventative services. According to a Consumer Reports survey, consumers who visit local mechanics have a more satisfying experience because of the convenience and personalized service.

On a side note, we have noticed that vehicles that return to the dealers under warranty for maintenance tend to only get the minimum services necessary and often never get a proper inspection during these visits, which can lead to warranty work that gets overlooked during the warranty period. This can leave the expense of the repairs on you. At L&M, we employ two certified master technicians, and all of our technicians are certified in different areas. Here at L&M, our interest is to keep your vehicle safe and reliable for as long as you wish to keep it. Should we find an issue that should be covered under warranty, we will document the issue and send you back to the dealer with specific instructions on how to proceed with the warranty. (We do this almost every day)

Remember, L&M not only offers a **two-year**, **nation-wide**, **unlimited mile warranty** on our work, but we are also capable of honoring your vehicles extended car warranty. Having your vehicle inspected by L&M before the warranty expires could save you a lot of money, but there's peace of mind and vehicle that will last longer.

From Everyone at: L&M Automotive



Our customers are our best advocates. We truly appreciate all of you for recommending us to your friends and family!

Ricardo Espindola
Catherine Biele
Jacob Martin
Jennifer Neves
Nayeli Barragan
Damon Maniscalco
Adam Simonji
Deanna Bellisine
Shawn Connolly
Brittany Dunn
Tracy Adamski
Elaine Battin
Jimena Garay
Hilary Rosenberg





Customer Spotlight

Peter Jacobs and his crew at Mission Billiards and Barstools have been long-time clients of L & M. In business since 1993, they sell new and restored pool tables and barstools. In addition they can move, assemble, re-felt, re-cushion, and everything in between regarding billiard tables. 949-636-1208

MISSION BILLIARDS BARSTOOLS

Did You Know?

We appreciate the trust you have in us to service your vehicles. We want you to feel safe when driving your car. That's why we offer the following services complimentary to our customers:

- Check engine warning lights: We will pull the codes and tell you what your car is telling us.
- Check and top off fluids: This includes motor oil, coolant, transmission, power steering, and wiper fluid.
- Check tire pressure: We will inflate your tires and check the tread wear for remaining tire life and alignment.
- Plug a tire: If your tire has a nail or other pinhole leak in the tread, we can plug it and re-inflate your tire.